**Covid 19 - Steps we are taking at Pediatric Dermatology of Dallas:**

Pediatric Dermatology of Dallas will continue to strive for the best care for our patients. The office is following CDC health recommendations regarding Covid 19. We wanted to share some updates on how we are taking extra steps to ensure the safety of our patients and staff.

**Before Arrival**

We encourage anyone with illness, fever, cough or exposure to someone diagnosed with Covid-19 to stay home.

To minimize risk of contact, we are trying to make check-in as efficient as possible to minimize time in the waiting area and move families to private exam rooms quickly. We will limit the waiting area to 1-2 families at one time so that a 6 foot separation can be maintained.

**How you can help us to expedite check-in:**

Please arrive on time for your appointments so that families do not overlap in the waiting area.

Please have all paperwork completed (new patient forms for new patients and returning patients that have not been seen in 1 year) and obtain any referrals required by your insurance prior to arrival.

Please have current insurance or HSA cards available and ready.

**Hygiene:**

The CDC state that thorough hand washing is your best protection so we encourage patients to thoroughly wash their hands before and after the visit. A hand washing station is available near the check-in desk. Office staff in close contact with patients will also be hand washing and wearing protective masks.

Please cover all coughs/sneezes and promptly dispose of any tissues.

We will maintain good hygiene practices including wiping down surfaces, furniture, equipment.

We have removed toys/books/magazines from the rooms.

**Telemedicine:**

Some dermatology conditions may be suited for virtual visits via shared images (photos) or live video telemedicine (similar to Face Time), so we will be launching teledermatology services for the next few months via Doxy.me (**https://doxyme/drcarder**). These visits will be scheduled at our front desk like a regular appointment (just let them know you are interested in a virtual visit) and billed to insurance. A consent form is available on the website. Any copay owed would be collected prior to the visit and any services not covered by the health plan would be the patient’s responsibility. Note that some conditions may not be suitable for telemedicine, including full body mole exams or procedures. If a condition cannot be adequately assessed by virtual exam or if a procedure is required (such as a culture, injection, in-office wart treatment or biopsy), an office visit in person may be needed.